

# HDLiveCam Distribution network tutorial document

## Operation guide v1.7.3

### International version



IOS App store : HDlivecam  
Google play : HDlivecam

## Installation Precautions

1. Please confirm the power supply voltage before installation. The unmatched power supply may damage the device. Please format the TF card for the first time, otherwise an error may occur.
2. Some router WIFI names and passwords contain Chinese special fonts or special symbols. The device may fail to connect. Please change the WIFI name and password to English letters and numbers.
3. When connecting, please try to make your camera, mobile phone and router close to each other to prevent the signal from being weak.

## Connection preparation



After the camera presses the RESET button for 5 seconds, the indicator flashes rapidly and resets until the indicator is always on, indicating that the reset was successful.

Register and login account (support third-party fast login)

### Connection method: AP direct connection

The first step

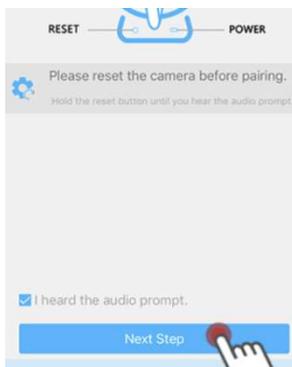
In the "Camera" interface, click on the "+" in the upper right corner.

Add device



### The second step

Please confirm whether the camera is reset, and click "Next". (If it is not reset, press and hold the RESET button on the device for 5 seconds, the indicator flashes quickly and resets until the indicator is always on)



### The third step

Click "Go to set WIFI"



### The fourth step

Go to the phone system settings page and click on "WIFI"

Note: Android phone skip this page and go directly to the wifi selection page.



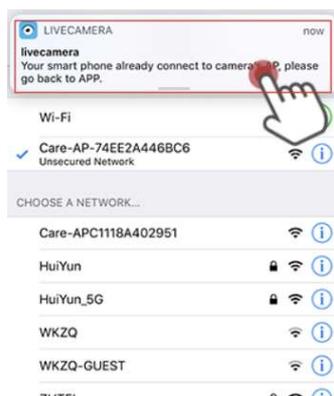
### The fifth step

Go to the WIFI selection page and select the device hotspot, Care-AP-xxxx (Android system will directly enter this page)



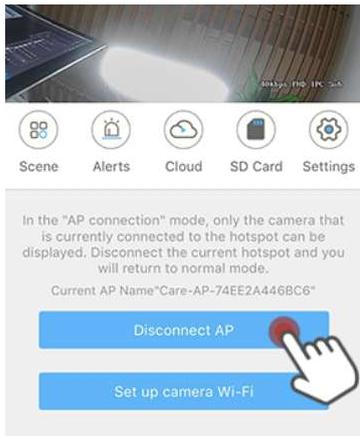
### The sixth step

If the connection is successful, it will pop up the love to see the push, display "has connected the camera wifi successfully, please return to the application" can click to enter the LiveCamera APP



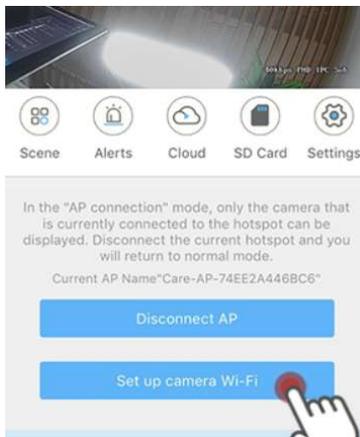
### The seventh step

In the "AP connection" mode, only the camera that is currently connected to the hotspot can be displayed. Disconnect the current hotspot and you will return to normal mode.



### The eighth step

Click "Set up Camera wi-fi" to watch the camera online.



### The ninth step

Open the "WIFI" option and select to connect to WIFI



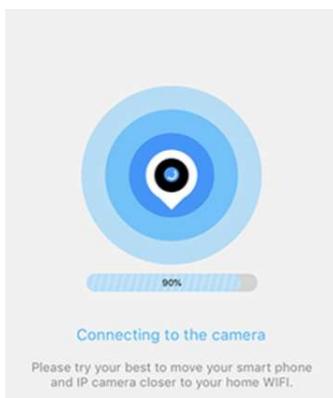
### The tenth step

Enter the WIFI password and click on the connection.



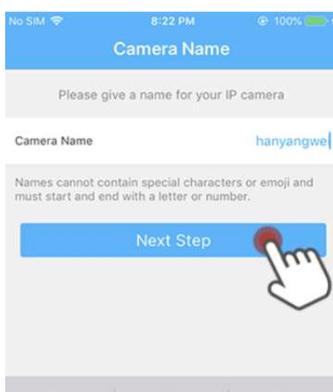
The eleventh step

Waiting for configuration to succeed

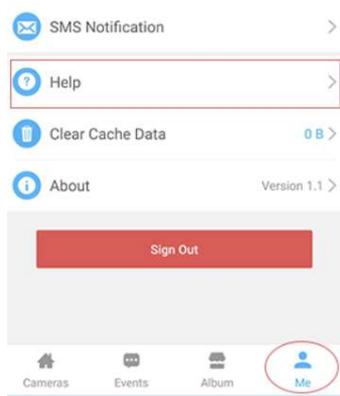


The last step

Enter the name of the device you want to set and click "Next" to



**For more tips , please check the app interface "I" → "Help" → "Common problems"**



### Alarm recording Settings

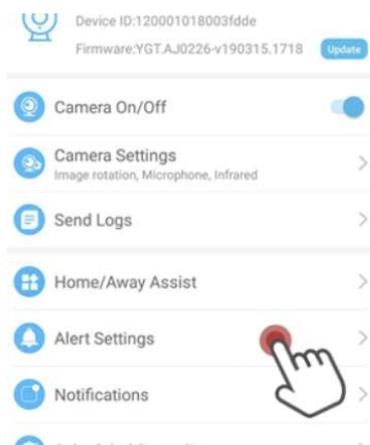
The first step

Click "Settings"



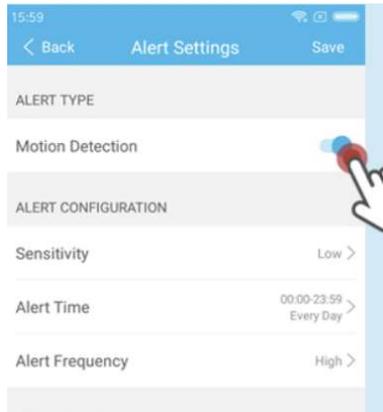
The second step

Click on the "Alert Settings"



The third step

open "Motion Detection" after click save



The fourth step

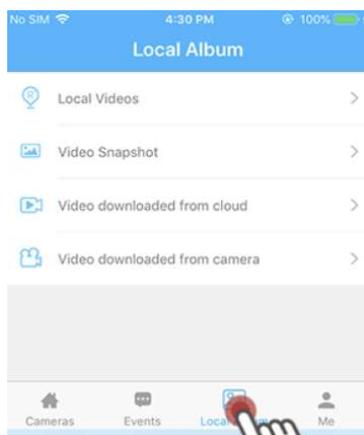
Click "Alarm Notification", then open "Push Alert" and then click "Save".



### View local video locations

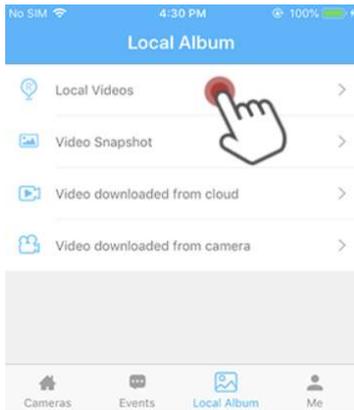
The first step

Click on "Local Album"



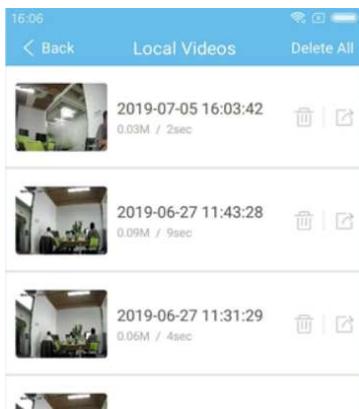
The second step

Click "Local Videos" or "Video Snapshot"



The third step

Find recorded video or snapshot .Click “Delete” or “share”



Function is introduced

**Function is introduced**

- Camera list**
  - Scene switching
  - Cloud storage
  - setting
  - Check the alarm information
  - SD card query
- Monitor frame**
  - Local video
  - screenshots
  - listening
  - The image quality
  - Full screen
- Additional features**
  - Direction control
  - Smart home
  - Voice intercom

If the above method cannot connect normally, please check:

- ① Make sure your router is properly connected. There is no WiFi disabled or hidden
- ② The name of WiFi cannot contain Chinese characters or special characters
- ③ Insure your router is on a 2.4g network and does not support 5G networks